

**Sales & Trading Desk
212-867-3409**

Live Auction Status
Auction Pricing &
Construction
Account Debtor &
Invoice Selection

**The Role of
Sales & Training (ST) Desk**

ST trains new Sellers
and Buyers and is the
primary point of contact
for customers.

**Member Services
877-392-4951**

Pending
Auction Status
Password Resets
Customer Support

**The Role of
Member Services (MS)**

MS works with Sellers and
their customers to verify
invoices and execute
change of remittance
address letters.

**Trade Services
877-392-4948**

Cash Movement
Remittances
Reports
Repurchases

**The Role of
Trade Services (TS)**

TS handles the movement
and settlement of cash as
well as all statements
and reporting.